

Please include this form with your repair/Crampon replacement. If you have any questions, please call us at 1-(800) 638-6464 or email us at customer_service@patagonia.com

Customer Number (if available) _____ **Order Number (if available)** _____

Original Purchaser's Address:

Name _____
Address _____
City, State, ZIP _____

Send Replacement To (if different):

Name _____
Address _____
City, State, ZIP _____

Phone ____ - ____ - ____ 2nd Contact # ____ - ____ - ____ Email _____

Replacements bars will cost \$45. For any billing needs, we will contact you via email or phone using the information above.

By United States law, garments sent in for repair must be clean; please wash the garment before mailing it.

About Shipping: Please include a note with your name, a return mailing address (no PO Box # please) and daytime phone number. We will contact you to discuss payment upon receipt of your crampons. Please anticipate 7 to 10 days for repair.

Comments? Please use the reverse side of this form for any additional information you would like to provide.



Ironclad Guarantee: We guarantee everything we make. If you are not satisfied with one of our products at the time you receive it, or if one of our products does not perform to your satisfaction, return it to the store you bought it from or to Patagonia for a repair, replacement or refund. Damage due to wear and tear will be repaired at a reasonable charge.

----- If you do **not** have your original packing invoice – cut here -----

Patagonia
Patagonia Repairs/Crampon Replacement
8550 White Fir St.
Reno, NV 89523
United States of America