



### Return/Exchange/Repair Form

Please print, fill out this form and include it with your return, exchange or repair. If you have any questions, please call us at (800)638-6464.

Customer Number (if available) \_\_\_\_\_

Order Number (if available) \_\_\_\_\_

Original Purchaser's Address:

Send Exchange or Return to (if different):

Name \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

Address \_\_\_\_\_

Phone # \_\_\_\_\_-\_\_\_\_\_-\_\_\_\_\_

Additional Contact # \_\_\_\_\_-\_\_\_\_\_-\_\_\_\_\_

Email \_\_\_\_\_

-Where was item purchased (if known)? \_\_\_\_\_

Original purchase price (if known)? \_\_\_\_\_

Reason for return? \_\_\_\_\_

-What would you like us to do with your item?  Credit  Exchange  Repair

-If item is not covered by our warranty, or not repairable, would you like item returned to you (does the item have sentimental value)?  Yes  No

-If there is a repair charge, or difference in price, how would you like to pay for charges?  Visa  MasterCard  Amex  Discover

Card Number \_\_\_\_\_ Exp \_\_\_/\_\_\_ Security Code \_\_\_\_

-What item(s) would you like in exchange?

Style Number Color 2<sup>nd</sup> Color Size Description Price

Style Number	Color	2 <sup>nd</sup> Color	Size	Description	Price

Exchanges for new items of higher value may incur shipping charges, while even exchanges for size or color will be sent the same method as they were returned, free of charge. Please include invoice, receipt or any other form that shows value of items to insure you are credited correctly. Any item without receipt or proof of purchase will be credited at last sale price in the form of a gift card. By law, garments sent in for repair must be clean; please wash the garment before mailing it.

Send all items for evaluation to: **Patagonia**  
**Mail Order Returns**  
**8550 White Fir St.**  
**Reno, NV 89523**

\*Please be sure to ship the package with a carrier that can provide tracking and insurance.

Comments? Please use the reverse side of this form for any additional information you would like to provide.



#### Ironclad Guarantee

*We guarantee everything we make. If you are not satisfied with one of our products at the time you receive it, or if one of our products does not perform to your satisfaction, return it to the store you bought it from or to Patagonia for a repair, replacement or refund. Damage due to wear and tear will be repaired at a reasonable charge.*