

patagonia

MISSION STATEMENT

Make the best product, cause no unnecessary harm,
use business to inspire and implement solutions to the
environmental crisis.



patagonia

WETSUIT WARRANTY

PATAGONIA IRONCLAD GUARANTEE



We stand behind everything we make, including our wetsuits. But wetsuits require care if they are going to perform and wear the way they were intended. Patagonia is not responsible for wetsuits that are abused or show normal wear and tear over time. Scratches and fading are inevitable, as are tears from the occasional close call with a fin.

Wetsuit Care Guidelines

- Rinse your wetsuit with fresh water after every use.
- After rinsing, fold in half at waist and hang dry.
- Do not store it wet, or in direct sunlight.
- Suit up carefully. We've selected high-stretch materials for their comfort and function. Avoid overstretching fabric and seams. Do not step on one leg to pull the other leg out.
- If possible, change in a plastic tub or on a mat.

THINGS THAT VOID OUR WETSUIT WARRANTY

- Repairs made by an unauthorized repair shop if they damage the suit.
- Wetsuit classified as "used" or "second" (sold with defects).
- Wetsuits used in commercial operations, wetsuit rental, teaching or instructional programs or activities.
- Fit issues that arise after the wetsuit has been used. Fit issues should be resolved before the wetsuit hits the water.

Our wetsuit warranty does not cover upgrading your older Patagonia wetsuit to a current model. We are continuously improving our designs and materials, but that doesn't make your existing wetsuit unsatisfactory. It just means that the next one you buy will be even better than the last.

WETSUIT WARRANTY CLAIM FORM

Return your wetsuit to the retail store where you purchased it, along with your sales receipt and completed claim form.

Name: _____ Phone: _____

Email: _____

Size: _____ Style: _____

Purchase Date: _____ Store: _____

Comment/Claim: _____

Requested Action: _____

Return Address: _____

WARRANTY DISCLAIMER

WE DO NOT WARRANT THAT THE WETSUIT YOU PURCHASE WILL MEET YOUR REQUIREMENTS OR PERSONAL EXPECTATIONS. WE EXCLUDE AND EXPRESSLY DISCLAIM ALL EXPRESS AND IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. OUR LIABILITY TO YOU FOR ANY DAMAGE SHOULD BE LIMITED TO DIRECT DAMAGES AND SHALL NOT EXCEED THE AMOUNT YOU ORIGINALLY PAID FOR THE WETSUIT.