

# GETTING YOUR WETSUIT REPAIRED

IF YOU HAVE A DAMAGED PATAGONIA® WETSUIT YOU WANT REPAIRED,  
PLEASE READ AND FOLLOW THESE INSTRUCTIONS

## WARRANTY & NON-WARRANTY REPAIRS

**WARRANTY REPAIRS** cover anything that appears to have failed under normal use, such as a torn seam or a broken zipper. We do not charge for warranty repairs.

**NON-WARRANTY REPAIRS** cover damage due to normal wear and tear or damage not caused by a malfunction. For example, a blown-out panel, a fin cut, or delamination of materials. We charge for non-warranty repairs.

### WHO DETERMINES IF IT'S A WARRANTY OR NON-WARRANTY REPAIR?

Someone from the Patagonia Repairs Department will determine whether your wetsuit repair is or is not covered by our warranty. They will contact you if there will be a charge and/or to discuss repair options.

### CHARGES FOR NON-WARRANTY REPAIRS

Minimum Charge (applied toward any repair)	\$30.00
Portable Self Inflation Wetsuit Alteration	\$25.00
Re-glue Seams	\$30.00
Grab / Rescue Handle	\$40.00
Replace Arm / Calf Panel	\$40.00
Replace Cuffs	\$40.00
Replace Chest / Back Panel	\$80.00
Replace Zipper	\$80.00

### HOW LONG DOES IT TAKE?

All wetsuits are repaired at the Patagonia Repairs Department in Ventura, Calif. Turnaround time is approximately 10 business days from the time your suit is received excluding shipping. We have the ability to repair the vast majority of panels, tears, nicks and zippers.

### FIRST, FILL OUT THE FORM

Fill out the Patagonia Wetsuit Repair Form on the next page. Please write clearly, provide complete information and give a detailed description of the repair you want done. Also give us a visual of the area in need of repair by marking it on one of the wetsuit drawings on the repair form.

### HOW TO SHIP YOUR WETSUIT

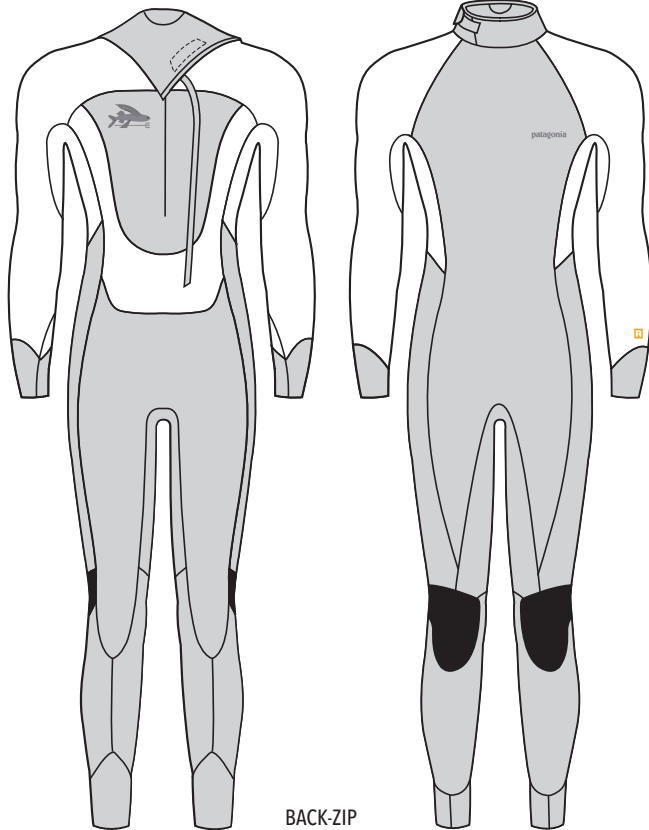
1. Make sure your wetsuit is thoroughly washed: free of dirt and sand, and completely dry. We will not repair suits that are sandy, dirty or wet as they damage our machines. We will add a \$20 charge and three days delay for washing and drying time.
2. It's best to ship your suit in a box large enough to prevent excessive creasing.
3. Place the Patagonia Wetsuit Repair Form (completely filled out) in the box with your wetsuit.

Ship your suit to:

**FCD HEADQUARTERS - WETSUIT REPAIR**  
**FLETCHER CHOUINARD DESIGNS**  
43 S. Olive Street  
Ventura, CA 93001  
(805) 667-2424  
wetsuitrepairs@patagonia.com

### WHO PAYS FOR SHIPPING?

U.S. based only- You pay to send your wetsuit to us; we pay to send it back. This applies both to warranty and non-warranty repairs. All wetsuits will be shipped back to you from the Patagonia Repairs Department in Ventura (warranty excludes international shipping).



**CUSTOMER INFO**

NAME \_\_\_\_\_

PHONE \_\_\_\_\_

ADDRESS \_\_\_\_\_

EMAIL \_\_\_\_\_

**CUSTOMER WETSUIT INFO**

Wetsuits must be washed and clean. If it's dirty it may get sent back un-repaired or a \$20 fee and a three day delay will be applied for washing and drying dirty wetsuits

MODEL \_\_\_\_\_

SIZE \_\_\_\_\_

CUSTOMER HEIGHT \_\_\_\_\_

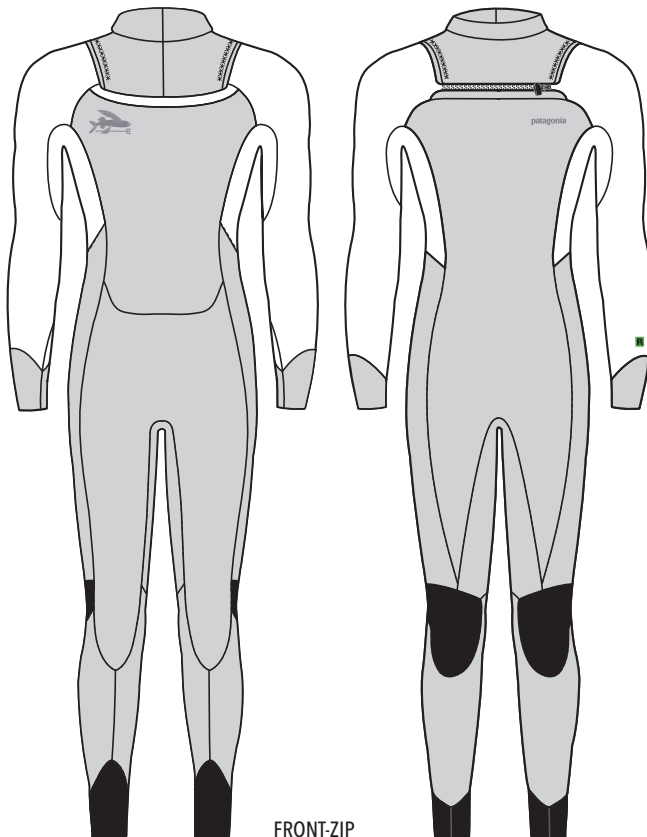
CUSTOMER WEIGHT \_\_\_\_\_

PURCHASE DATE \_\_\_\_\_

(please include a copy of your receipt)

DESCRIBE THE REPAIR YOU'D LIKE

**PLEASE MARK THE AREA IN NEED OF REPAIR**



**PATAGONIA/FCD REPAIR USE ONLY**

RECEIVED DATE \_\_\_\_\_

REPAIRED DATE \_\_\_\_\_

RETURN DATE \_\_\_\_\_

CUSTOMER NOTIFIED \_\_\_\_\_