



RETURNS



Our **IRONCLAD GUARANTEE**

We guarantee everything we make. If you are not satisfied with one of our products at the time you receive it, or if one of our products does not perform to your satisfaction, return it to the store you bought it from or to Patagonia for a repair, replacement or refund. Damage due to wear and tear will be repaired at a reasonable charge.

STEP 1: FILL OUT THIS FORM

Fill in the details of your return below.

STEP 2: PACK IT UP

Include this form and any proof of purchase with your return item(s).

STEP 3: SHIP IT OUT*

Send your package to the following location:

Patagonia Returns
8550 White Fir St
Reno, NV 89523

1 Customer Information

FIRST NAME		LAST NAME	
STREET ADDRESS			
CITY	STATE/PROVINCE	POSTAL CODE	
EMAIL		PHONE	

Mailing Address (if different from above)

STREET ADDRESS		
CITY	STATE/PROVINCE	POSTAL CODE

2 Purchase Information

I received this item as a gift

ORDER NUMBER (IF KNOWN)	CUSTOMER NUMBER (IF KNOWN)
WHERE THE ITEM WAS PURCHASED (IF KNOWN)	

3 Return Item Details (if returning more than two items, please use a second form)

ITEM ONE	STYLE	COLOR	SIZE	ITEM DESCRIPTION
SELECT REASON FOR RETURN 711 - DO NOT LIKE DESIGN 721 - TOO SMALL/SHORT 722 - TOO LARGE/LONG 723 - ORDERED MULTIPLE SIZES, KEPT ONE 731 - FABRIC ISSUE 732 - SEAMS/STITCHING 733 - ZIPPER 741 - OTHER				
OTHER ISSUE:				Returns not considered eligible under the Ironclad Guarantee will be sent back to the customer or recycled upon request. See below for more information.** RETURN TO ME RECYCLE

ITEM TWO	STYLE	COLOR	SIZE	ITEM DESCRIPTION
SELECT REASON FOR RETURN 711 - DO NOT LIKE DESIGN 721 - TOO SMALL/SHORT 722 - TOO LARGE/LONG 723 - ORDERED MULTIPLE SIZES, KEPT ONE 731 - FABRIC ISSUE 732 - SEAMS/STITCHING 733 - ZIPPER 741 - OTHER				
OTHER ISSUE:				Returns not considered eligible under the Ironclad Guarantee will be sent back to the customer or recycled upon request. See below for more information.** RETURN TO ME RECYCLE

PLEASE NOTE: Due to high volume and safety protocols, it may take 3 weeks or longer to process your return.

*Please ship your package with a carrier that can provide tracking and insurance as Patagonia is not responsible for lost packages.

**Credit will be applied to the original payment method whenever possible. Returns marked as gifts, returns received more than 1 year after the purchase date, and returns without proof of purchase will be issued a merchandise credit for last known sales price if the return falls under our Ironclad Guarantee. Returns not considered eligible under the Ironclad Guarantee will be sent back to the customer or recycled upon request. A discount code may be offered contingent upon evaluation.