



UPF Voluntary Recall

STEP 1: FILL OUT THIS FORM

Fill in the details of your return below.

STEP 2: PACK IT UP

Include this form and proof of purchase (if available) with your UPF Voluntary Recall item(s).

STEP 3: SHIP IT OUT

Write your name and return address on the outside of the package. Instructions for a free UPS shipping label can be found on the next page.

1 How would you like to receive your refund?

Merchandise credits will be processed within 6-8 weeks after receipt and the credit will be emailed to you. Refund checks will be delivered within 9-12 weeks after receipt and the check will be mailed to your address below.

Merchandise credit: may be used on Patagonia.com or in a Patagonia retail store.

Refund check mailed with the US Postal Service. (Delivery within 9-12 weeks after receipt.)

2 Customer Mailing Address

All fields are required for a credit or refund.

FIRST NAME		LAST NAME	
STREET ADDRESS			
CITY	STATE/PROVINCE	POSTAL CODE	
EMAIL		PHONE	

3 Purchase Information (Please include proof of purchase if you have it)

I received this item as a gift

ORDER NUMBER (IF KNOWN)
WHERE THE ITEM WAS PURCHASED (IF KNOWN)

4 Return Item Details

Enter the quantity you are returning for each style below. Every Patagonia product has a number printed on the white tag stitched into the garment. This number will begin with "STY," followed by a five-digit style number.



QUANTITY	STYLE
	22395 Capilene® Cool Daily Sun Mask
	45180 M's Long-Sleeved Capilene® Cool Daily Shirt
	45185 W's Long-Sleeved Capilene® Cool Daily Shirt
	45190 M's Long-Sleeved Capilene® Cool Daily Graphic Shirt
	45205 W's Long-Sleeved Capilene® Cool Daily Graphic Shirt
	45215 M's Capilene® Cool Daily Shirt
	45225 W's Capilene® Cool Daily Shirt
	45235 M's Capilene® Cool Daily Graphic Shirt
	45250 W's Capilene® Cool Daily Graphic Shirt
	45310 M's Capilene® Cool Daily Hoody
	45315 W's Capilene® Cool Daily Hoody
	52147 M's Long-Sleeved Capilene® Cool Daily Fish Graphic Shirt

QUANTITY	STYLE
	61245 Baby Capilene® Cool Daily Crew
	61255 Baby Capilene® Cool Daily Hoody
	61265 Baby Capilene® Cool Daily T-Shirt
	62395 Boys' Long-Sleeved Capilene® Cool Daily T-Shirt
	62400 Girls' Long-Sleeved Capilene® Cool Daily T-Shirt
	62405 Girls' Capilene® Cool Daily Sun Hoody
	62420 Boys' Capilene® Cool Daily T-Shirt
	84262 W's Long-Sleeved Sol Patrol® Shirt
	52085 W's Tropic Comfort Hoody
	52091 M's Tropic Comfort 1/4-Zip
	52106 W's Tropic Comfort Crew
	52119 M's Tropic Comfort Crew II
	52124 M's Tropic Comfort Hoody II

If you have any questions, please go to [Patagonia.com/help](https://www.patagonia.com/help).

Corporate Retail Solutions Program for Patagonia

Customer Instructions

- 1** Locate the nearest participating location by either of the following two options:
Go to theupsstore.com/locations, enter address information and choose the most convenient location.
Or call **800.789.4623** and request the nearest The UPS Store® location.
- 2** Pack and seal your item(s) and include the Patagonia UPF Voluntary Recall form in the box. If item(s) are not packed and sealed when dropped off at The UPS Store location, packaging charges may apply.
- 3** Please take this document with you to The UPS Store location and tell the center associate you are part of the Corporate Retail Solutions program for Patagonia.

Instructions for The UPS Store Location

Center Associate: Follow the instructions listed below and ring up all charges in your POS. If you have questions regarding how to process this transaction, call Tech Support.

- 1** The customer will arrive at your center to utilize the Patagonia Recall Returns program.
- 2** Access the appropriate CAMS workflow. Search for 'Patagonia' on the CAMS homepage.
- 3** Enter the required information into the workflow and press 'Next' to complete the transaction.

Note: You will not charge the customer for this transaction. You will receive payment on your monthly PRP.

The UPS Store® locations are independently owned and operated by franchisees of The UPS Store, Inc. in the USA and by its master licensee and its franchisees in Canada. Products, services, pricing and hours of operation may vary by location. Copyright © 2019 The UPS Store, Inc. All rights reserved MS330_27960519