

patagonia®

UPF Voluntary Recall

STEP 1: FILL OUT THIS FORM

Fill in the details of your return below.

STEP 2: PACK IT UP

Include this form and proof of purchase (if available) with your UPF Voluntary Recall item(s).

STEP 3: SHIP IT OUT ON OR AFTER JULY 8, 2021

Write your name and return address on the outside of the package. Instructions for a free UPS shipping label can be found on the next page.

1 How would you like to receive your refund?

Merchandise credits will be processed within 6-8 weeks after receipt and the credit will be emailed to you. Refund checks will be delivered within 9-12 weeks after receipt and the check will be mailed to your address below.

Merchandise credit: may be used on Patagonia.com or in a Patagonia retail store.

Refund check mailed with the US Postal Service. (Delivery within 9-12 weeks after receipt.)

2 Customer Mailing Address

All fields are required for a credit or refund.

| | | | |
|----------------|----------------|-------------|--|
| FIRST NAME | | LAST NAME | |
| STREET ADDRESS | | | |
| CITY | STATE/PROVINCE | POSTAL CODE | |
| EMAIL | | PHONE | |

3 Purchase Information (Please include proof of purchase if you have it)

I received this item as a gift

| |
|---|
| ORDER NUMBER (IF KNOWN) |
| WHERE THE ITEM WAS PURCHASED (IF KNOWN) |

4 Return Item Details

Enter the quantity you are returning for each style below. Every Patagonia product has a number printed on the white tag stitched into the garment. This number will begin with "STY," followed by a five-digit style number.



| QUANTITY | STYLE |
|----------|--|
| | 22395 Capilene® Cool Daily Sun Mask |
| | 45180 M's Long-Sleeved Capilene® Cool Daily Shirt |
| | 45185 W's Long-Sleeved Capilene® Cool Daily Shirt |
| | 45190 M's Long-Sleeved Capilene® Cool Daily Graphic Shirt |
| | 45205 W's Long-Sleeved Capilene® Cool Daily Graphic Shirt |
| | 45215 M's Capilene® Cool Daily Shirt |
| | 45225 W's Capilene® Cool Daily Shirt |
| | 45235 M's Capilene® Cool Daily Graphic Shirt |
| | 45250 W's Capilene® Cool Daily Graphic Shirt |
| | 45310 M's Capilene® Cool Daily Hoody |
| | 45315 W's Capilene® Cool Daily Hoody |
| | 52147 M's Long-Sleeved Capilene® Cool Daily Fish Graphic Shirt |

| QUANTITY | STYLE |
|----------|--|
| | 61245 Baby Capilene® Cool Daily Crew |
| | 61255 Baby Capilene® Cool Daily Hoody |
| | 61265 Baby Capilene® Cool Daily T-Shirt |
| | 62395 Boys' Long-Sleeved Capilene® Cool Daily T-Shirt |
| | 62400 Girls' Long-Sleeved Capilene® Cool Daily T-Shirt |
| | 62405 Girls' Capilene® Cool Daily Sun Hoody |
| | 62420 Boys' Capilene® Cool Daily T-Shirt |
| | 84262 W's Long-Sleeved Sol Patrol® Shirt |
| | 52085 W's Tropic Comfort Hoody |
| | 52091 M's Tropic Comfort 1/4-Zip |
| | 52106 W's Tropic Comfort Crew |
| | 52119 M's Tropic Comfort Crew II |
| | 52124 M's Tropic Comfort Hoody II |

If you have any questions, please go to [Patagonia.com/help](https://www.patagonia.com/help).

Corporate Retail Solutions Program for Patagonia

Customer Instructions for Shipping on or after July 8, 2021

- 1** Locate the nearest participating location by either of the following two options:
 - Go to theupsstore.com/locations, enter address information and choose the most convenient location.
 - Or call **800.789.4623** and request the nearest The UPS Store® location.
- 2** Pack and seal your item(s) and include the Patagonia UPF Voluntary Recall form in the box. If item(s) are not packed and sealed when dropped off at The UPS Store location, packaging charges may apply.
- 3** Starting July 8, 2021, please take this document with you to The UPS Store location and tell the center associate you are part of the Corporate Retail Solutions program for Patagonia.

Instructions for The UPS Store Location

Center Associate: Follow the instructions listed below and ring up all charges in your POS. If you have questions regarding how to process this transaction, call Tech Support.

- 1** The customer will arrive at your center to utilize the Patagonia Recall Returns program.
- 2** Access the appropriate CAMS workflow. Search for 'Patagonia' on the CAMS homepage.
- 3** Enter the required information into the workflow and press 'Next' to complete the transaction.

Note: You will not charge the customer for this transaction. You will receive payment on your monthly PRP.

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