Getting Your Simple Fly Fishing Tenkara Rod Repaired

Your Patagonia® Simple Fly Fishing tenkara rod is made by Temple Fork Outfitters (TFO) and is covered by their No-Fault Warranty.

If your rod becomes damaged and in need of repair, please do not send to Patagonia stores or Customer Service Center. Follow the directions below and send the entire rod to TFO’s address in Dallas, Texas.

How long does it take?

All rods are repaired by TFO in Dallas, TX. Turnaround is approximately 1-2 business days. Please expect to see your rod back to you in 7-14 business days from the day you shipped it.

Fill out the repair form and include shipping and handling fee.

Please write clearly, provide complete information and a description of the needed repair.

Please include $25 for shipping and handling. Provide credit card information or enclose a check (US only) made out to Temple Fork Outfitters.

How to ship your Simple Fly Fishing Tenkara Rod

1. It is best to ship your rod in a shipping tube lightly stuffed with packing material (crumpled paper, etc) to keep it from getting damaged or shifting around in the tube.

2. Place the Simple Fly Fishing Tenkara Rod Repair Form (completely filled out) and payment info in with the rod.

3. We recommend using a shipping carrier that provides tracking information in case of a problem.

Ship the rod to:

Temple Fork Outfitters
8105 Sovereign Row
Dallas, Texas 75247

(800) 638-9052
info@templeforkflyrods.com
Simple Fly Fishing Tenkara Rod Repair Form

Customer Info
Name: ____________________________________________
Phone: __________________________________________
Address: _________________________________________
Email: ___________________________________________

Rod Info
Date Purchased: __________________________________
Retailer (name, city & state): _______________________

Payment Info
Card Holder’s Name: __________________________________
Credit Card Number: _______________________________
Expiration Date: ______________________ Security Code: __________________

Date
MM/DD/YYYY: ______________________________________

Describe the Repair You’d Like

Shipping Info
Name: ____________________________________________
Phone: __________________________________________
Address: _________________________________________

Office Use Only
Received Date: __________________ Patagonia Stamp: __________________
Shipped Date: __________________

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